



Transcript of 24x7 Chat

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MARY HONEYLEEN DIANE

Hi Dave, how may I help you?

Dave

I am trying to find call costs on a prepaid account. I am on Pre-Paid Cap Encore, and my wife is on Pre-Paid Freedom Nights. How much does it cost us to make calls to Thailand? Are these calls included in the plan cap? Please provide a reference link for note, especially regarding call costs, thanks.

MARY HONEYLEEN DIANE

Hi there. Thank you for waiting. I hope you're having a lovely day. Let me have a look on that.

MARY HONEYLEEN DIANE

To confirm, the call will be from Australia to Thailand, right?

Dave

correct

MARY HONEYLEEN DIANE

Great. These two offers has the same rates for calling international number.

MARY HONEYLEEN DIANE

I'm sorry, I am still getting the exact rate for Thailand. Please give me a minute.

MARY HONEYLEEN DIANE

Thank you for waiting, For Thailand, it is for \$1.99 plus 39c connection fee.

MARY HONEYLEEN DIANE

You can also check for it on the link below.

MARY HONEYLEEN DIANE

<http://www.telstra.com.au/mobile-phones/prepaid-mobiles/offers-and-rates/>

Dave

great thanks, that's all for today :)